

# I'm a Successful Caregiver



I love making a difference in someone's life, and caring is what I do best. These are the ways I make the best first impression with my clients and their families:

- Show up on time and make sure I have the directions ahead of time.
- Dress like a professional (I ask my client what they prefer I wear).
- Act like a professional, and using my best judgment to provide the best care.
- Keep personal business personal. My clients have enough to worry about already.
- Limit cell phone use. My client is paying for my attention and service, not to watch me texting or playing games.
- Be prepared. If I have a new client, I review the information ahead of time and ask questions if I am not sure about something.
- If my client resides in a facility, I make sure to ask if that facility has any specific guidelines I will need to follow.
- Identify my point person for communication or questions that arise. If my client can not answer all of my questions, I know who I can follow-up with.
- Always make sure the client shift is covered, and I know what shifts I am responsible for. If it looks like my client needs coverage, I follow-up to make sure it is covered.
- If I have another caregiver cover my shift, I make sure the client/family member is aware and has given permission.
- I don't bring my children or pets to work; you never know when an emergency could occur.
- I am patient and kind, even when it is a challenge! Caring is what I do best!